

MetroHealth

volunteer services



Thank you for your interest in volunteering for The MetroHealth System. MetroHealth has been serving the medical needs of the Cleveland community for more than 170 years. Today, MetroHealth is one of the largest, most comprehensive health care providers in Northeast Ohio. We invite you to become part of the MetroHealth volunteer team.



How do I become a MetroHealth volunteer?

To download a volunteer application, please go to www.metrohealth.org and click on *Volunteer Opportunities*. Select *Volunteer Application* to access and print the application. Call Volunteer Services at (216) 778-4471 or email volunteer@metrohealth.org to set up an interview after completing the application. During your interview you will meet with a member of the Volunteer Services staff to discuss your interests, skills, and availability to serve. You will also learn about current needs for volunteer services at MetroHealth locations where you may wish to help. The minimum age to volunteer is 15.



Bring your volunteer application with you to your interview at MetroHealth Medical Center. If you are driving, park in Visitor Parking on the upper level of the Hospital Parking Garage. You will receive a ticket as you enter the garage; bring it with you to be validated for free parking. Interviews are held in the Volunteer Services office (room 180). Please ask for directions to the office at the Information Desk located just inside the Inpatient Entrance.



Are any screenings or tests required?

All volunteers must have a tuberculin (TB) screening every year. TB tests are provided at no cost to volunteers. Certain assignments require other screenings that are provided free of charge. Criminal background checks are conducted, and fingerprinting may be required.



What kind of training is required?

Once you have been offered a position, you will be scheduled to attend an orientation to help you to know more about MetroHealth. You will also receive training for your specific volunteer role.

How much time is required of volunteers?

Most volunteer positions require a minimum commitment of three hours per week for three to six months. Some opportunities are available for less frequent participation, and short-term activities can be arranged for groups.

(see other side)

MetroHealth Volunteer Services

Individual Volunteer Opportunities

MetroHealth Medical Center, 2500 MetroHealth Drive, Cleveland:

- ❖ Hospital Elder Life Program ~ Improve the hospital experience of older adult patients by assisting with activities, meals, mobilization, and other non-clinical tasks. Flexible hours.
- ❖ The Spirit of Music at MetroHealth – Play music for patients and visitors. Flexible hours.
- ❖ Surgery Waiting Area ~ Escort patients to changing rooms prior to surgery. Help direct waiting families to various locations. Weekday mornings and afternoons.
- ❖ Child Life & Education ~ Provide play activities for children whose parents are attending medical appointments. Weekday mornings and afternoons.



Elisabeth Severance Prentiss Center for Skilled Nursing Care at MetroHealth,

3525 Scranton Road, Cleveland:

- ❖ Resident Life Enrichment ~ Help residents to participate in programs and activities. Share a skill or talent with others. Flexible hours.



The Senior Health & Wellness Center, MetroHealth Old Brooklyn Campus:

4229 Pearl Road, Cleveland:

- ❖ Resident Life Enrichment ~ Help residents to participate in programs and activities. Share a skill or talent with others. Flexible hours.
- ❖ Rehabilitation Volunteer ~ Help transport residents to and from therapy appointments. Weekday mornings and afternoons and Saturdays.



Group Volunteer Opportunities

Are you a member of a group or organization that is looking for a community service project? Contact us to make arrangements. Here are a few examples of opportunities at MetroHealth:

- ❖ Collect books for children.
- ❖ Present a program that showcases your talent ~ music, magic, art, and more!
- ❖ Host a party or special event for skilled nursing residents.
- ❖ Collect and assemble packs of travel-size toiletries for parents who stay overnight at the hospital with a sick child.



For details, please email volunteer@metrohealth.org